

# AENOR



## Certificado del Sistema de Gestión de Servicio de Tecnologías de la Información



STI-0002/2021

AENOR certifica que la organización

### MARKTEL GLOBAL SERVICES, S.A.

dispone de un sistema de gestión del servicio de TI conforme con la Norma UNE-ISO/IEC 20000-1:2018

para las actividades: La prestación desde el área de Sistemas de Información de la Organización de los servicios de Soporte IT de acuerdo al Catálogo de Servicios vigente.

que se realizan en: Direcciones indicadas en el Anexo

Primera emisión:2021-02-24  
Expiración:2027-02-24

Última emisión:2024-02-24

Rafael GARCÍA MEIRO  
CEO



**AENOR CONFIA S.A.U.**  
Génova, 6. 28004 Madrid. España  
Tel. 91 432 60 00.- [www.aenor.com](http://www.aenor.com)

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## Certificado del Sistema de Gestión de Servicio de Tecnologías de la Información



STI-0002/2021

### Anexo al Certificado

que se realizan en:

- CL SALVATIERRA, 3. 28034 - MADRID
- CL SALVATIERRA, 5. 28034 - MADRID
- CL SALCEDO, 11. 28034 - MADRID
- CL MANUEL TOVAR, 35. 28034 - MADRID
- CL MANUEL TOVAR, 42. 28034 - MADRID
- CL ANDARELLA 1. 46014 - VALENCIA
- CL ANDARELLA 2, BLOQUE 3. 46014 - VALENCIA
- CL TRAGINERS, 14. 46014 - VALENCIA
- CARRER DELS GREMIS, 8. 46014 - VALENCIA  
(VALENCIA/VALÉNCIA)
- AV DE EUROPA, 6D. 7350478 - ELVAS (Portugal)
- CASA DO R/C 1º ANDAR E LOGRADOURO, STIO EM BANDANA AO  
PARAISO. 7350478 - ELVAS (Portugal)
- CL CONSTITUCIÓ, 3. 08960 - SANT JUST DESVERN (BARCELONA)

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# Certificate

AENOR has issued an IQNET recognized certificate that the organization:

**MARKTEL GLOBAL SERVICES, S.A.**

SEE ADDRESSES SPECIFIED IN ANNEX

has implemented and maintains a/an  
**Information Technology Service Management System**

for the following scope:

**The provision of IT Support services from the Organization's Information Systems area in accordance with the current Service Catalog.**

which fulfils the requirements of the following standard

**ISO/IEC 20000-1:2018**

*First issued on: 2021-02-24 Last issued: 2024-02-24 Validity date: 2027-02-24*

**Registration Number: ES-STI-0002/2021**



**Alex Stoichitoiu**  
President of IQNET



**Rafael GARCÍA MEIRO**  
CEO

**AENOR**

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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**Cro Cert** Croatia **DQS Holding GmbH** Germany **EAGLE Certification Group** USA **FCAV** Brazil **FONDONORMA** Venezuela **ICONTEC**  
Colombia **ICS** Bosnia and Herzegovina **Inspecta Sertifointi Oy** Finland **INTECO** Costa Rica **IRAM** Argentina **JQA** Japan **KFQ** Korea  
**LSQA** Uruguay **MIRTEC** Greece **MSZT** Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE-SIGE** México **PCBC** Poland **Quality Austria**  
Austria **SII** Israel **SIQ** Slovenia **SIRIM QAS International** Malaysia **SQS** Switzerland **SRAC** Romania **TSE** Türkiye **YUQS** Serbia

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# Certificate

Annex to IQNET Certificate Number

**ES-STI-0002/2021**

**MARKTEL GLOBAL SERVICES, S.A.**

CL SALVATIERRA, 3. 28034 - MADRID

**List of additional locations:**

CL SALVATIERRA, 3.  
28034 - MADRID

CL SALCEDO, 11.  
28034 - MADRID

CL MANUEL TOVAR, 42.  
28034 - MADRID

CL ANDARELLA 2, BLOQUE 3.  
46014 - VALENCIA

CARRER DELS GREMIS, 8.  
46014 - VALENCIA  
(VALENCIA/VALÉNCIA)

CL SALVATIERRA, 5.  
28034 - MADRID

CL MANUEL TOVAR, 35.  
28034 - MADRID

CL ANDARELLA 1.  
46014 - VALENCIA

CL TRAGINERS, 14.  
46014 - VALENCIA

AV DE EUROPA, 6D.  
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# Certificate

CASA DO R/C 1º ANDAR E LOGRADOURO, STIO EM BANDANA AO  
PARAISO.  
7350478 - ELVAS  
Portugal

CL CONSTITUCIÓ, 3.  
08960 - SANT JUST  
DESVERN  
(BARCELONA)

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