

AENOR



Certificado del Sistema de Gestión de Seguridad de la Información



SI-0063/2018

AENOR certifica que la organización

MARKTEL GLOBAL SERVICES, S.A.

dispone de un sistema de gestión de seguridad de la información conforme con la Norma
ISO/IEC 27001:2022

para las actividades: Los sistemas de información que dan soporte a la prestación de servicios de Contact Center, atención multicanal y procesos administrativos de back-Office y su gestión de bases de datos (BBDD) de las que la organización es responsable o encargada del tratamiento, según la declaración de aplicabilidad en vigor a la fecha de emisión del certificado.

que se realizan en: Direcciones indicadas en el Anexo

Primera emisión:2018-12-19
Expiración:2027-12-19

Última emisión:2024-12-19

Rafael GARCÍA MEIRO
CEO



AENOR CONFIA S.A.U.
Génova, 6. 28004 Madrid. España
Tel. 91 432 60 00.- www.aenor.com

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Certificado del Sistema de Gestión de Seguridad de la Información



SI-0063/2018

Anexo al Certificado

Establecimientos: **MARKTEL GLOBAL SERVICES, S.A.**
CL SALVATIERRA, 3. 28034 - MADRID
CL SALVATIERRA, 5. 28034 - MADRID
CL MANUEL TOVAR, 35. 28034 - MADRID
CL MANUEL TOVAR, 42. 28034 - MADRID
CL SALCEDO, 11. 28034 - MADRID
CL ANDARELLA 1. 46014 - VALENCIA
CL ANDARELLA 2, BLOQUE 3. 46014 - VALENCIA
CL TRAGINERS, 14. 46014 - VALENCIA
CL JOSÉ ISBERT, 1. 02001 - ALBACETE

INFOMARKTEL, S.L.
CL SALVATIERRA, 5. 28034 - MADRID

MARKTEL SERVIÇOS GLOBAIS UNIPessoal,LDA.
AV PORTUGAL, 31 ESTRADA DO CAIA 4.. 7350-312 - ELVAS
(Portugal)
AV EUROPA,6 D, 6,D. 7350478 - ELVAS (Portugal)

Primera emisión:2018-12-19
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Certificate

AENOR has issued an IQNET recognized certificate that the organization:

MARKTEL GLOBAL SERVICES, S.A.

SEE ADDRESSES SPECIFIED IN ANNEX

has implemented and maintains a/an
Information Security Management System

for the following scope:

The information systems that support the provision of Contact Center services, multi-channel support and back-office administrative processes and their database management (BBDD) for which the organization is responsible or in charge of processing, according to the declaration of applicability in force on the date of issue of the certificate.

which fulfils the requirements of the following standard

ISO/IEC 27001:2022

First issued on: 2018-12-19 Last issued: 2024-12-19 Validity date: 2027-12-19

Registration Number: **ES-SI-0063/2018**



Alex Stoichitoiu
President of IQNET



Rafael GARCÍA MEIRO
CEO

AENOR

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

IQNET Members*:

AENOR Spain **AFNOR Certification** France **APCER** Portugal **CCC** Cyprus **CISQ** Italy **CQC** China **CQM** China **CQS** Czech Republic
Cro Cert Croatia **DQS Holding GmbH** Germany **EAGLE Certification Group** USA **FCAV** Brazil **FONDONORMA** Venezuela **ICONTEC**
Colombia **ICS** Bosnia and Herzegovina **Inspecta Sertifointi Oy** Finland **INTECO** Costa Rica **IRAM** Argentina **JQA** Japan **KFQ** Korea
LSQA Uruguay **MIRTEC** Greece **MSZT** Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE-SIGE** México **PCBC** Poland **Quality Austria**
Austria **SII** Israel **SIQ** Slovenia **SIRIM QAS International** Malaysia **SQS** Switzerland **SRAC** Romania **TSE** Türkiye **YUQS** Serbia

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Certificate

Annex to IQNET Certificate Number

ES-SI-0063/2018

MARKTEL GLOBAL SERVICES, S.A.

CL SALVATIERRA, 3. 28034 - MADRID

List of additional locations:

MARKTEL GLOBAL SERVICES, S.A.
CL SALVATIERRA, 3.
28034 - MADRID

CL MANUEL TOVAR, 35.
28034 - MADRID

CL SALCEDO, 11.
28034 - MADRID

CL ANDARELLA 2, BLOQUE 3.
46014 - VALENCIA

CL JOSÉ ISBERT, 1.
02001 - ALBACETE

INFOMARKTEL, S.L.
CL SALVATIERRA, 5.
28034 - MADRID

CL SALVATIERRA, 5.
28034 - MADRID

CL MANUEL TOVAR, 42.
28034 - MADRID

CL ANDARELLA 1.
46014 - VALENCIA

CL TRAGINERS, 14.
46014 - VALENCIA

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Certificate

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AV EUROPA,6 D, 6,D.
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